AUTO ENROLMENT

Colin Hately, Associated British Foods plc

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IAPF Annual Conference: 22 October 2014

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Who is ABF plc?

- Associated British Foods is a diversified, international food, ingredients and retail group
- Sales of £13.3bn
- Over 113,000 employees in 47 countries

ABF Pension Scheme (UK)





Membership	DC Section	DB Section
Active	15,600	2,800
Deferred	2,300	8,500
Pensioner	-	16,300
Value (£ million)	220	3,100

Auto-enrolment

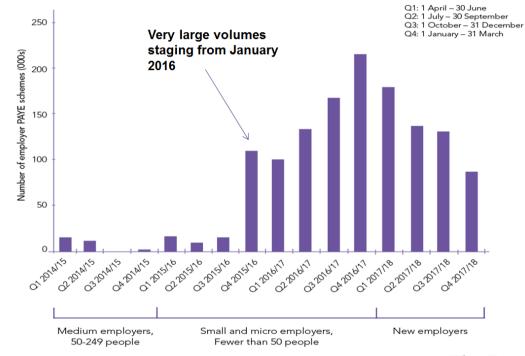
- Auto-enrolment has been successful (so far)
- Two years since the first of the UK's largest employers began meeting new duties under the automatic enrolment programme
- Four and a half million workers have been automatically enrolled
- 28,000 businesses have met their new legal duties



Staging Profile

Staging profile (volumes of employers)

- More to do
 - Large volumes
 - Capacity issues?



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The Pensions Regulator

What have we learned?

- Tax relief plays its part
 - Government campaign
 - You pay, boss pays, Gov't pays
- Power of matching contributions
- ABF value for money

You pay	Your employer pays	So the total paid into your pension is
4%	4%	8%
5%	5%	10%
6%	6%	12%
7%	7%	14%
8%	8%	16%
9%	9%	18%
10%	10%	20%





Other learnings

- Engagement with Government
 - Input on consultation
- Auto-enrolment is unnecessarily complex
 - The pension scheme is the easy bit the admin is not!!!
- Payroll providers were slow to react
 - A common industry standard for payroll data was needed
- Communications are important make easy to understand / timely

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Auto-enrolment: Employer Duties

- Must auto-enrol eligible jobholders into a 'qualifying workplace pension scheme'
- Must pay contributions at least equal to minimum level required
- Must provide certain information to all workers
- Plan ahead Main steps set out by The Pensions Regulator
- Sounds easy?

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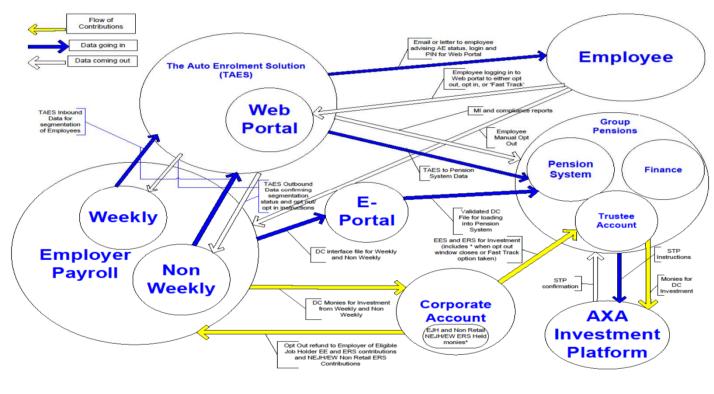
Auto-enrolment in 8 easy steps



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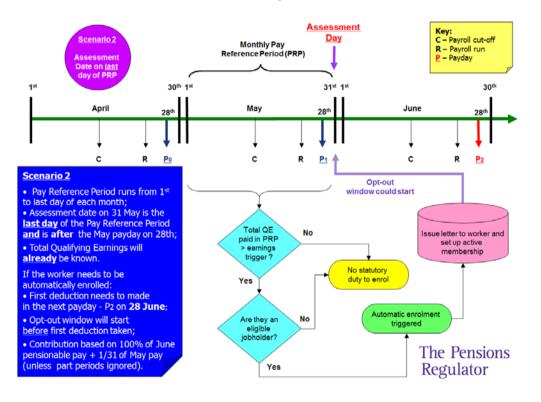
Easy?



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Simple?



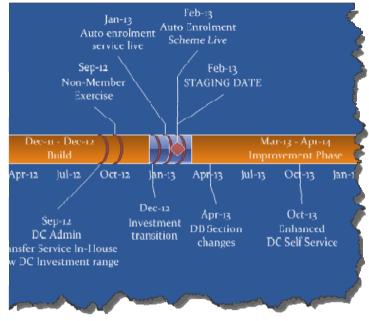
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The auto-enrolment challenge for ABF

- Auto-enrolment represents a significant challenge
 - 43,000 UK employees; 18 employing entities
 - 48 PAYE schemes; 99 regular payrolls (weekly, four-weekly, and monthly);
 15 different payroll solutions
 - System automation essential, data quality critical
- ABF embraced change and invested
 - Investment design; Contribution structures; Administration

ABF – Milestones



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Milestones

- 09/11 Plan Start
- 09/12 Transfer DC Admin
- 09/12 Non-Member Offer
- 10/12 New DC Investments
- 12/12 DC Asset Transition
- 01/13 Auto Enrolment Service
- 02/13 Staging Date
- 04/13 DB changes
- 10/13 Enhance Self-Service
- 09/14 DC system migration

Categorisation of workers

- A 'worker' is any individual who:
 - works under a contract of employment, or
 - has a contract to perform work or services personally and is not undertaking the work as part of their own business

wholly or ordinarily works in UK



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Categorisation of workers

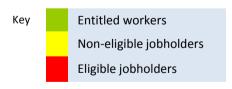
Age Range → Earnings	16-21	22-SPA	SPA-74
Under lower earnings	Entitled worker		
threshold <£5,772 pa	(can request to join a scheme)		
Between £5,772 pa	Non-eligible jobholder		
and up to £10,000 pa	(can Opt-in to an auto-enrolment scheme)		
Over earnings trigger for automatic enrolment >£10,000 pa	Non-eligible jobholder	Eligible jobholder (must be auto- enrolled)	Non-eligible jobholder

ABF plc – Initial Assessment

■ Initial Assessment of 30,000 Non-Members (Jan 2012)

WORKFORCE ASSESSMENT	Qualifying Earnings		
Age of Worker	<£5,564	£5,564 to £8,105	>£8,105
16 - 21			1,100
22 to State pension age	11,200	7,700	9,600
Stage Pension Age to 75			70

■ Increasing workforce – currently 43,000 employees



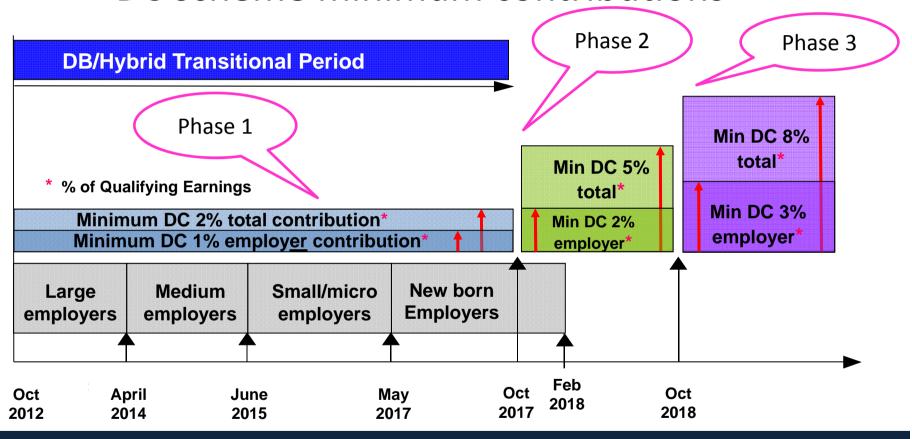
ABF – Membership Outcomes

Staging Date – 1 Feb 2013 Outcomes	
Total Workers	39,700
Eligible Jobholders Auto-enrolled	4,700
Already in Qualifying Scheme	14,900
Other Workers	20,100

Non-Members – One Year On (Mar 2014)	
ABF Employers (UK)	18
Total Employees	42,850
Eligible Jobholders Opt Out Rate	7%
Eligible Jobholders Not in DC	
Scheme	2,950
Other workers not in DC Scheme	21,550

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DC scheme minimum contributions

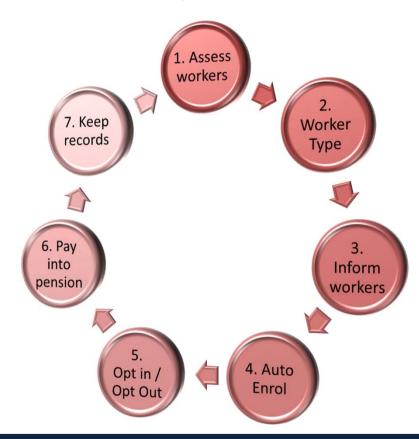


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Administration Cycle

- Significant administration
- Ongoing monitoring
- Re-enrolment every 3rd anniversary of the Staging Date



Important deadlines

Communication	Deadlines for communication
Opt Out Window	 1 month - from the latest of when: the enrolment notice is issued, and active membership is achieved.
Declaration after Staging	5 months after Staging
Declaration after Re-enrolment	2 months after Re-enrolment
Normal contribution payments to scheme provider	22 nd day of the month following the month of deduction

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Communication – Critical Timings

Communication	Deadlines for communication
Existing scheme members at Staging	2 months after Staging
Workers <u>not</u> already in a scheme at Staging	6 weeks after Staging
Enrolment notifications	6 weeks from Assessment date
Postponement notices	<u>6 weeks</u> from the day after the Assessment Date

Associated British Foods plc Not at all straightforward!

ABF – Automated electronic delivery

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ABF – General Communication Delivery

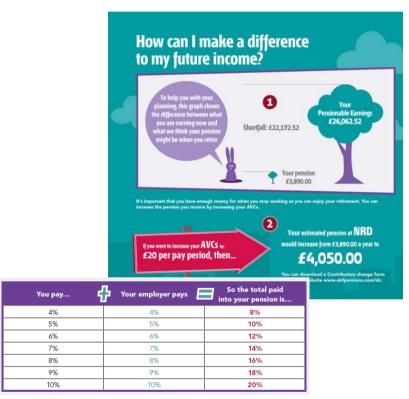
- Transformed our approach
- High quality, engaging and timely
 - Online self-service; Electronic
 - HR Community
 - Telephony
 - Face-2-Face
 - Welcome packs; Benefit Statements; Annual Report





ABF – Driving engagement for better outcomes

- Building confidence
- Focus on things members can effect
 - Not hung-up on driving investment choice – the default option is appropriate for most members
- Encourage saving
 - Time ahead
 - Power of matching contributions



ABF – Online self-service

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Pension Scheme

Fund Holdings



Access to pension account

Contribution/Impact modelling

- Interactive content
- Transactional capability

- SMPI / Benefit Statements
- Personal folder for documents



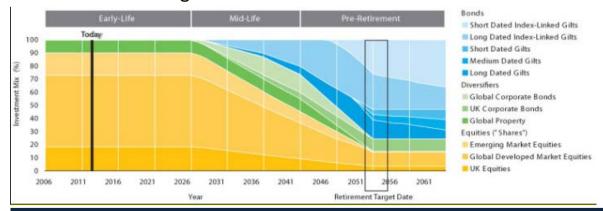
ABF Default Option - Target Date Funds

Auto-enrolment requires use of a default fund

ABF - Target Date Funds

 Aims to give highest possible pension income for reasonable level of risk based on age and time available to retirement

 Gradually moves from more "adventurous" investments, through "balanced" to more "cautious" investments





ABF – Other Investment Options

Other investment options

If you don't want to retire at 65, or you don't think Target Date Funds are right for you, there are four other option available.

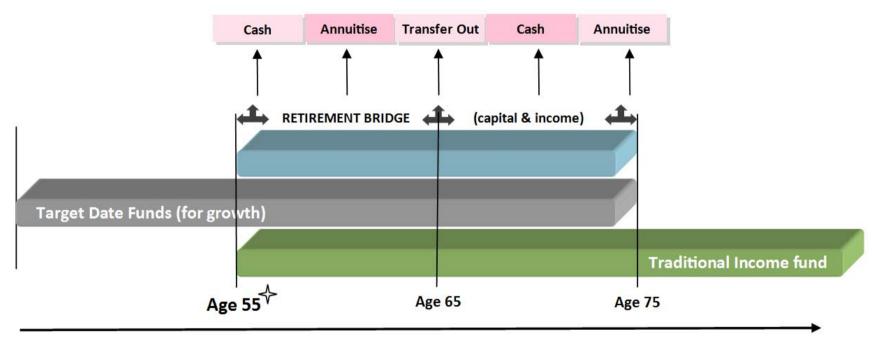
The Target Date Funds are known as Tier 1, but there are three other Tiers on offer, each one requiring differed levels of involvement from members. Working with its investment advis investment funds for you to choose from. The entire fund range is bein platform.

You can mix your investment options across any combination of the Tie allocation equals 100%. Click on the links below to find out more.

- ▶ Tier 1: A Target Date Fund with a different target retirement age
- ▶ Tier 2: Diversified growth/multi-asset investment funds
- ▶ Tier 3: Single asset funds
- ▶ Tier 4: Funds 'on request'



Future enhancements – New law April 2015



Flexibility, simplicity, cost effectiveness

Conclusions

- Tax relief is important!!!
- Power of matching contributions
- Government consultations get involved!!!
- Auto-enrolment administration processes Keep it simple!!!
 - Agree a common industry data standard. Where possible, avoid unnecessary administration and systems costs for HR, Payroll, Finance, and Pension administrators/providers
- Communications easy to understand and timely